



# Ysleta Independent School District

efficiently plans for each of its 15,000 English language learners with a software that also accounts for 504, RTI & Special Education data

The Ysleta Independent School District (YISD) has been providing quality educational opportunities for students in the El Paso area for over 100 years. As the third largest district in a border city across the Rio Grande from Ciudad Juarez, Mexico, about 25% of Ysleta ISD students are English language learners (ELLs). To support the district's goal of graduating students fluent in two or more languages, all campuses offer bilingual/ESL services, and more than half of YISD schools offer dual-language programs.

## The Challenge

Ana Esqueda, part of the academic language department, serves as the LPAC (language proficiency assessment committee) Compliance Coordinator for the district. Every school has an LPAC that's responsible for making decisions for individual students. Working closely with the LPACs in all 60 schools, and with student files housed at each campus, Ana found that trying to monitor all the compliance documentation was a monumental task.

## The Results

Ysleta had been using eStar, powered by Frontline, to manage Special Education compliance for years. When the academic language department saw a preview of the English Language Learner (ELL/LPAC) program management application, they were hooked. All of the required student documents were built in, and no changes were needed for YISD to get started.

Tracking down hard copies of records in student folders on each campus became a thing of the past. With all ELL/LPAC records stored in one place, student information is now accessible electronically from anywhere.

*"The hard copies stay at the campus, but electronic records can be accessed from all over. Everything is housed in one place."*

— Ana Esqueda, LPAC Compliance Coordinator

## The Solution

### LESS PAPER, MORE TIME

While change can be hard, the LPAC coordinators quickly learned the process, gained confidence and appreciated the benefits of a paperless system. Some of the newer staff members don't even know the difference, never having used hardcopy LPAC documents.



### District Background

**LOCATION:** El Paso, TX

**ENROLLMENT:** 42,200 students

**FACILITIES:** 60

**STAFF:** 6,000



### Solutions Used

eStar, powered by  
Frontline Education

- Admission, Review and Dismissal (ARD) Management
- English Language Learner (ELL/LPAC) Program Management
- RTI Program Management
- 504 Program Management

LPAC coordinators no longer have to make a trip to the district office to deliver or pick up documents. If a site-based coordinator needs assistance, help from Ana is a quick phone call away. She can view records online at the same time as the coordinator, and together they identify and solve problems.

*"Once you enter it, everything is in [Frontline's system]. You don't have to go look for documents."*

– Ana Esqueda

Users can access student records with a single login – anywhere, anytime. When students move to another campus, the records follow automatically. ELL/LPAC coordinators in charge of monitoring students review their lists regularly to check for compliance.

The district provides a campus schedule for LPAC members. When it's time to schedule a meeting, an ELL/LPAC coordinator simply creates the meeting occurrence in the application.

At each meeting, committees discuss students' needs and formalize LPAC decisions. Data is prefilled on the required forms, allowing members to sign electronically instead of passing papers around the table.

## ACADEMIC SUCCESS FOR ENGLISH LANGUAGE LEARNERS

In a district responsible for monitoring 15,000 ELL students, it's hard to imagine that anyone could keep track of them beyond the basic record keeping and compliance. But the truth is, with Frontline's system, it's much easier to focus on the needs of every student in the program. On each campus, the LPAC members get to know the students and can address their individual needs. Because they have access to all student data, not just ELL records, teachers know what services and interventions a student has. They use assessment results to determine whether the instruction is effective or needs to be adjusted.

*"Campus committees get to know the students, so we're looking at instruction and academic success, and meeting the needs of the students."*

– Ana Esqueda

## IMPROVED WORKFLOW

The digital system is a huge advantage for district staff, and has substantially improved workflow. YISD has come a long way in cleaning up data and making sure it is correct for all students. Administrators no longer have to log in and out to change systems – the information they need is just a click away. Special Education, ELL, 504 and RTI records are all housed in one place, giving staff a complete view of each learner.

## CUSTOMER SUPPORT

During the rollout and implementation of the ELL/LPAC application, Frontline representatives provided continual support. From weekly webinars facilitated by the district's dedicated representative to day-to-day phone calls and email messages, patient guidance and encouragement made the transition much easier. Having a rep with ESL experience and background was particularly helpful.

*"Whenever we called, especially during the first year, customer service was always available. We had weekly WebEx meetings, customized for YISD. If we had suggestions for changes or needed assistance with customized reports, they always helped. It's all about making it better and how we can save time. Time is gold."*

– Ana Esqueda



## About Frontline Education

Frontline Education is an integrated insights partner serving more than **12,000 K-12 organizations** encompassing more than **80,000 schools** and millions of educators, administrators and support personnel in their efforts to develop the next generation of learners. With more than 20 years of experience serving the front line of education, Frontline Education provides actionable intelligence and insights that enable informed decisions and drive engagement across school systems. Bringing together the best education software

solutions into one unified platform, Frontline is pioneering a human capital management approach that meets the unique needs of education.

The **Frontline Insights Platform** makes it possible to efficiently and effectively manage the administrative needs of the education community with solutions including **Frontline Central**, **Frontline Recruiting & Hiring**, **Frontline Absence & Time**, **Frontline Professional Growth** and **Frontline Special Ed & Interventions**.