Frontline's Browser Support Policy
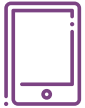
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Web browsers evolve constantly to keep up with the latest website features. As the number of browser versions continues to grow, we made a commitment to offer our customers the best user experience possible. To accomplish this, we have developed a browser support policy — effective at the start of the 2017-2018 school year — that reflects our dedication to high-quality service.

SUPPORTED WEB BROWSERS

The overwhelming majority of users have a recent version of one of the following popular web browsers: Google Chrome, Internet Explorer, Microsoft Edge, Mozilla Firefox or Apple Safari. As such, our support policy covers all versions of those five browsers released within the past three years on a rolling basis.

SUPPORTED MOBILE PLATFORMS

For our native mobile apps, we are committed to supporting current versions of iOS and Android, as well as previous versions released within the past 3 years, on a rolling basis.

What Our Policy Means for Users

Individuals using an older, unsupported browser will still be able to access our solutions, but may experience technical issues as we release new and improved features. For these users, we recommend downloading the latest version of a supported browser.

Using the latest version allows you to keep up with security updates and minimize vulnerabilities. In addition, updating to the latest version of a supported browser ensures a better user experience and active support — should an issue arise with a supported version, we are committed to quickly resolving the matter and ensuring full, continual functionality.

About Frontline Education

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